

## **90-Day Satisfaction Guarantee**

If you are not completely happy with your Beyond Slim purchase, you may return your item(s) for a refund within 90 days for a full refund (less shipping). This Satisfaction Guarantee is not applicable to sale items, display items and business supplies and starter kits. Abusive returns by Coaches will result in the cancellation of the Coach's Beyond Slim business and the return will be treated as a cancellation return pursuant to policy 35. Product purchased with Beyond Bucks is not eligible for a refund or return. Refunds are available for products that are purchased directly from the Beyond Slim website or Coaches' self-replicated websites. No refund will be issued for product purchased from any unauthorized channel.

To help ensure that a refund is issued in a timely manner, the following steps should be followed:

1. An email request must be submitted to the Beyond Slim Support Team, at [support@beyondslim.com](mailto:support@beyondslim.com) clearly citing the reason for the return of product(s).
2. Upon receipt of the proper information, Beyond Slim will instruct where to ship the products and provide an RMA (Return Merchandise Authorization), which must be clearly visible on the exterior of the package. (Any return without this information visible on the outside of the package will be refused without exception). Beyond Slim will issue the refund within approximately thirty (30) days from the date of receipt of the products or sales materials.
3. The Coach/Customer is responsible for the cost of shipping any products back to Beyond Slim.
4. Refunds will be issued in the same method of payment that was used to purchase the product(s).